



Phone and Internet Service Navigation Services



Need more information? Contact our Navigation Services Team at 303-432-5130 or navigation@jcmh.org

If you notice any changes or inconsistencies with our resources, please inform Navigation to help us stay current.

Phone Service

Federal Lifeline Program

www.fcc.gov/lifeline

Program Purpose:

- If eligible, this program provides eligible low-income individuals with **free**: cell phone, monthly data, unlimited texting, unlimited monthly minutes.

Eligibility:

- Income must be at or below 135% of federal poverty guideline, or participate in any of the following:
 - Medicaid
 - Supplemental Nutrition Assistance Program (SNAP)
 - Section 8/Federal Public Housing Assistance
 - Supplemental Security Income (SSI)
 - Temporary Assistance for Needy Families (TANF)
 - National School Free Lunch Program (NSLP)
 - Bureau of Indian Affairs General Assistance
 - Tribal Programs
 - Food Distribution Programs on Indian Reservations (FDPIR).
- Only one Lifeline discount may be received per household. Discount may be received on landline or wireless service, but not both.
- Annual recertifications for the service are required.

To Apply:

1. Complete a Lifeline Program application. Once you're approved, you will receive an application ID that you will add to your application with the phone carrier that you wish to use to apply for a phone through the Lifeline program (*see last bullet point below*)
 - Application to print out and mail: <https://www.usac.org/lifeline/rules-and-requirements/forms/>
 - Application is under "Consumers" header.
 - Apply online: <https://nationalverifier.servicenowservices.com/lifeline>
2. Apply with an approved phone provider for a Lifeline phone once you've received approval and ID application:
 - Assurance Wireless: <https://www.assurancewireless.com/apply-now>
 - Tag Mobile: <https://www.tagmobile.com/StatePages/Colorado-Free-Lifeline-Phones>

Please contact Navigation if you need assistance with applications for this program or information on other providers that offer phones through this program.

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Internet Service

Comcast – Internet Essentials

1-855-846-8376

www.InternetEssentials.com

Program Purpose/Benefits:

- Affordable home Internet for qualifying households
 - \$9.95/monthly for up to 50 Mbps or \$29.95/monthly for up to 100 Mbps.
- Low-cost computers.
- Free Wi-Fi hotspots and free internet training.

Eligibility:

- Available to households who are eligible for public assistance programs, such as School Lunch Program, housing assistance, Medicaid, SNAP, TANF, and SSI.

To Apply:

- Fill out the online application to apply: <https://www.xfinity.com/learn/internet-service/internet-essentials/apply>

Affordable Connectivity Program

https://www.affordableconnectivity.gov/?utm_source=FCCApplyNow

Program Purpose:

- The Affordable Connectivity Program (ACP) is a U.S. government program run by the Federal Communications Commission (FCC) to help low-income households pay for internet service and connected devices like a laptop or tablet.

Benefits:

- The Affordable Connectivity Program (ACP) will provide a discount of:
 - Up to a \$30/month discount on your internet service.
 - Up to a \$75/month discount if your household is on qualifying Tribal lands.
 - A one-time discount of up to \$100 for a laptop, tablet, or desktop computer
 - A low-cost service plan that may be fully covered through the ACP*
- The ACP Benefit is limited to one monthly service discount and one device discount per household.

Eligibility:

- If you, your child, and/or a dependent participate in certain government assistance programs, such as:
 - SNAP, Medicaid, WIC, SSI, housing assistance (HCV, FPHA), Veterans Pension and survivors Benefit, participates in a free and/or reduced lunch program, or received a Federal Pell Grant in their current award year.
- If your income is 200% or less than the Federal Poverty Guidelines
- If you or anyone in your household already receives a Lifeline benefit

How to Apply:

1. Contact a [participating broadband provider](#) directly to learn about their application process. If you are unable to apply through them directly, you will have to apply using option 2 or 3 below, and then contact a participating provider to select an eligible plan.
2. Go to [AffordableConnectivity.gov](https://www.affordableconnectivity.gov) to apply online and to find participating providers near you. After you apply, you will have to contact a participating provider to select an eligible plan.
 - Call 877-384-2575 for a mail-in application.
3. After you received a notice that you have qualified for the program, households must contact a [participating broadband provider](#) to select an Affordable Connectivity Program eligible service plan.

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T-MOBILE - Project 10Million

1-800-937-8997

<https://www.t-mobile.com/brand/project-10-million>

Program Purpose:

- Project 10Million's Direct to Parent/Guardian program provides internet access to eligible families
- **Enrollment is open through August 30, 2024.**

Program Benefits:

- Approved families receive 100GB of mobile data per year for 5 years and a FREE mobile hotspot
- One free T-Mobile hotspot device and 100GB/year data line per household, max one per student.
- May purchase up to five select, at-cost Wi-Fi-only tablets and laptops for use with the hotspot device.

Eligibility:

- New and existing T-Mobile (including Metro by T-Mobile and Assurance and Sprint) as well as Non-T-Mobile customers are eligible to apply.
- Families with a child enrolled in any one of the following programs:
 - National School Lunch Program
 - Supplemental Nutrition Assistance Program (SNAP)
 - Temporary Assistance for Needy Families (TANF)
 - Food Distribution Program on Indian Reservations (FDPIR)
 - Community Eligibility Provision (CEP)
 - Medicaid
 - Head Start
 - Foster youth, migrant
- Available to residents of the United States and Puerto Rico. Not currently available in the US Virgin Islands.

To Apply:

1. Complete the online application here: <https://www.t-mobile.com/brand/project-10-million>
2. You must provide proof that you are meeting the program eligibility requirements, such as:
 - Proof of enrollment in the National School Lunch Program (NSLP) or verify your participation in an eligible assistance program, including:
 - ❖ Supplemental Nutrition Assistance Program (SNAP)
 - ❖ Electronic Benefits Transfer (EBT or P-EBT)
 - ❖ Temporary Assistance for Needy Families (TANF)
 - ❖ Community Eligibility Provision (CEP)
 - ❖ Food Distribution Program on Indian Reservations (FDPIR)
 - ❖ Medicaid
 - ❖ Head Start, along with foster youth, migrant, homeless, or runaway youth.
 - Your student's school, district, and student ID number.