



Medicare Part D General Info. Navigation Services



Need more information? Contact our Navigation Services Team at 303-432-5130 or navigation@jcmh.org

If you notice any changes or inconsistencies with our resources, please inform Navigation to help us stay current.

Medicare Open Enrollment for Part D plans October 15, 2020 to December 7, 2020:

- During this time frame individuals can enroll in a prescription plans or change drug plans.
- **If you are receiving a Medicare Savings Plan (MSP), you may be allowed to change your plan outside of the enrollment period**

Important note: If you have made the decision to change prescription plans, DO NOT call and disenroll from your current plan. This is automatic when you enroll in a new plan.

If you would like to change plans, here are options to help assist you with this process:

- Ask Navigation for a OneSheet explaining steps to change a Part D plan yourself;
- A Medicare prescription drug coverage representative can help you with this process by calling 1-800-633-4227 (1-800-MEDICARE)
 - Make sure you have your Medicare card, list of prescription drugs (including strength and amount) and the pharmacies you use.
 - Services available in Spanish.
- You may enroll and compare plans on the Medicare website at www.medicare.gov;
- Centura Health Links (St. Anthony Hospital & Centura Health) offers free and confidential counseling to everyone with Medicare regardless of income.
 - Colorado State Health Insurance Program (SHIP) counselors assist individuals with selecting plans and applying for the Low Income Subsidy (LIS/Extra Help)
 - They can be reached at 720-321-8850 or 1-888-696-7213
 - Spanish 1-866-665-9668
 - Request a BenefitsCheckUp to find federal, state and private benefit programs that you may be eligible for
 - Their web address is www.centura.org/centura-health-LINKS/
- **CMS National Training Program**
Self-paced online training, webinars, train-the-trainer workshops.
Materials, power point presentations, job aides for understanding Medicare
Sign up to receive notices of upcoming training events
<https://cmsnationaltrainingprogram.cms.gov/>
- **Medicare Rights Center**
A trusted source. Non-profit advocacy organization.
Learning center with online courses. Some require a small fee.
<https://www.medicareinteractive.org/learning-center/courses>

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- **Medicare & You Handbook**

Basic handbook provided to each Medicare beneficiary/household. Clients get these every year. Available online in pdf and other formats. Excellent resource for basic Medicare coverage and benefit information. A good place to start with a specific question.

<https://www.medicare.gov/medicare-and-you/different-formats/m-and-y-different-formats.html>

You may find additional information at:

www.maprx.info

www.medicare.gov

www.ssa.gov

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